

Illinois School and Campus Safety Program

Communicating Through Crisis: Navigating Critical Incidents

Tuition Free!

Date

June 12, 2023
9:30 am - 12:30 pm
via Zoom

Who Should Attend?

K-12 and Higher Ed Administration, Key Faculty, Local Law Enforcement, and School Resource Officers

Registration Required

Enrollment is limited!

Registration Deadline
June 8, 2023

[Register Now!](#)

Questions?

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When a critical incident occurs at an educational institution, K-12 and higher ed administrators are typically the first to be notified and are not only responsible for navigating the initial response to the crisis, but also are responsible for informing staff, students, parents, and the community about the

situation. In this session by Safer Schools Together, attendees will explore effective critical incident response strategies for K-12 and higher ed administrators, as well as law enforcement. The form and scope of a critical incident can vary, but there are some key strategies you can use to effectively and quickly communicate with different audiences. By understanding these strategies, you can ensure that you are sharing the appropriate information in the most effective and timely way.

This training includes:

- Examples of communication through various scenarios
- Important content to include in key messages such as direction, status, actions, and compassion
- Cautions in communication
- Post-incident communication example
- Current trends
- An overview of doxing, swatting, and incels
- Recent case files handled by Safer Schools Together
- Best practices of communication for public safety on threat-related incidents
- Templates and an interactive resource guide



To learn more about the Illinois School and Campus Safety Program, contact Program Director Eric Arnold at (309)298-2646 or at schoolsafety@iletsbei.com.



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